

Lesson 37: At an Insurance Company

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Keiko: (entering an office) Hello. I'd like to **file for** damage to my car. I'd like to make a claim.

Ben, the insurance agent: Good morning. My name is Ben. How can I be of help?

Keiko: I was in a small accident a month ago. Someone lost control of his car. He ran into my back bumper.

Ben: I hope you didn't get hurt. Has your car been repaired?

Keiko: Yes, I had it repaired immediately. I'm hoping that my accident insurance policy will cover my expenses. Here's my name and insurance policy number (handing over a piece of paper).

Ben: (Checking the computer) Do you have a copy of the police report?

Keiko: I do. I also have a receipt from the car repair shop.

Ben: (Looking at the papers) Your documents all seem to be in order.
I can process your insurance claim right away.

Keiko: Thank you very much.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. ABC Company has **filed for** bankruptcy.
2. Miho is **filing for** a visa at the US Embassy.
3. Mike is having problems in his marriage. He might **file for** a divorce soon.

* file for ... /...を申し立てる、申請する

3. Your Task

Your car got broken into and you lost many valuables. Your insurance covers this kind of incident. Call your insurance company and talk to someone (=your tutor) about it. Explain what happened and ask him/her how you can go about making your insurance claim.

4. Let's Talk

Is having an insurance policy a good idea? Are you insured? If yes, what kind of insurance do you have? If not, would you want to be insured?

5. Today's photo

Describe the photo in your words as precisely as possible.



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