

Lesson 19: How to Make a Complaint

By Xandra

1. Dialogue

First, repeat after your tutor. Then, practice each role.

Kinuko: Sir, I want to ask you something.

Bill: What is it, Kinuko?

Kinuko: Why did I only get a 'B' on my last homework?

Bill: Can I see your homework again?

Kinuko: Here, sir. I think I **deserve** a better grade than that. I worked hard on it.

Bill: Okay, Kinuko. I'll check it again.

2. Today's Phrase

First, repeat after your tutor. Then, make a few sentences using Today's phrase.

1. Kinuko **deserves** a better grade on her homework.
2. Mr. Yamamoto treats his dogs badly. His pets **deserve** a better home.
3. Why are you still with that company? You should look for another job. You **deserve** better than that.

* **deserve** ... / (報い・賞など)を受けるにふさわしい、値する

3. Your Task

There was a school project. You and your friends worked hard for it, but your group leader didn't do anything. He just ordered you and your friends to work hard. Complain to the teacher (= your tutor) about him.

4. Let's Talk

When was the last time you made a complaint? What was it about and how did you make the complaint? Was your complaint resolved? Give an explanation.

5. Today's photo

Describe the photo in your words.



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